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"London in Depth"

10 days, Friday, September 21, to Sunday, September 30, 2018

Join us for this “his and hers” tour of the English capital with all the best London has to offer. The program is filled with activities for all interests. Whether you prefer a palace visit or a Premiership football match, an excursion to Downton Abbey or a brewery tour, afternoon tea or a luxury car experience. We will have two tour concierges to make this your ideal London experience. Escorted by Steve Thomas & Patsy Wicha.

*Tour cost from Toronto, based on double occupancy: \$3795.00 - Single room supplement: \$975.00
Land only: \$3030.00*

PROPOSED ITINERARY:

Day 1 - Friday, September 21:

Departure from Toronto at 900 AM to London, England with Air Canada. We have chosen the day flight to reduce jetlag. Arrival at London Heathrow at 9:00 PM and immediate transfer to our hotel, the Queens Park in the Bayswater area. Welcome pint in a local pub before turning in for the evening.

A WORD ABOUT OUR HOTEL

The Queens Park Hotel (www.queensparkhotel) is a comfortable three star property located in Bayswater, an area of west London with many restaurants cafés, pubs, souvenir shops and a few high-street retail chains. The hotel is set on the tranquil street of Queensborough Terrace, close to Hyde Park, Paddington Station, as well as Queensway and Bayswater Tube Stations allowing easy access to the District, Central and Circle lines.

Day 2 - Saturday, September 22:

Breakfast at the hotel before meeting our Blue Badge Guide for a panoramic bus and walking tour of the city. Sights to include; the Houses of Parliament, Westminster Abbey, St Paul's Cathedral, the London Eye, British Museum, Big Ben etc. The tour will end in the area of Trafalgar Square. Free time for lunch followed by a visit to the National Gallery, housing one of the greatest collection of paintings in the world. Following the visit, we continue to the Embankment where we will find a collection of pubs calling us in for a drink before heading back to the hotel. Traditional English group dinner tonight in a local pub.

Today you will also receive your 7-Day London Travel Pass which is good for zones 1 & 2 on the London Underground & Buses.

Day 3 - Sunday, September 23:

Sunday is the perfect day for getting everyone orientated with the city of London. Almost all the shops, museums and attractions are open, but the city is more accessible due to the reduced volume of traffic and most of the offices being closed. This morning we will start with a leisurely walk down the Mall to Buckingham Palace for a two-and-a-half-hour guided tour of the State rooms. The Palace has over 700 rooms and we will visit 19 of them including; the Grand Hall, Throne room, State dining room, Blue drawing room and the Music room where there is a special display in tribute to Diana-Princess of Wales. Following our visit we walk to Piccadilly Circus before taking lunch at one of the many restaurants in the area. For those wishing to accompany us we will be continuing our walk after lunch to Oxford Street, Soho, Carnaby Street, the West End theatre district and Covent Garden with perhaps one or two stops on-route for a glass of good English ale or non-English wine. The remainder of the afternoon is free for exploring before we meet again for a group dinner in London's oldest chop house.

Alternate activity: Premiership league football match (schedule to be advised)



Windsor Castle viewed from the long walk

Day 4 - Monday, September 24:

Following breakfast, we make the short train journey from Paddington Station to Windsor Castle one of three official residences of the Queen which has been home to the Sovereign for over 900 years. We take a self-guided tour complete with audio guide of the castle to include the State rooms, St George's Chapel and the grounds. Changing of the guard happens between 11am and 11.30am so make sure you get a good viewing position early as this event draws large crowds. Following the visit there are many cafes and restaurants in the town surrounding the castle which are suitable for lunch or you can take the train back into the city as the afternoon is yours at leisure. Join your tour guide in the late afternoon for a visit to the Sky Garden followed by Leadenhall Market, a covered market under an elegant Victorian roof housing stalls, pubs, restaurants and

shops. Dinner on your own followed by a “Jack the Ripper” walking tour commencing in the White Chapel area.

Alternate tour; afternoon Brewery tour and pub crawl ending in Leadenhall Market where you meet the others.

Day 5 - Tuesday, September 25:

This morning we travel by tube to the Tower of London, built by William the Conqueror in 1066 it has been used as a prison, Royal residence & a prisoner of war camp during WW2. On entering the complex make your way to the Crown Jewels as this gets very busy later in the morning. Do not miss the Yeoman of the Guard (Beefeaters) free tour every 30 minutes, this tour is approximately 60 minutes long and very informative, entertaining and humorous. Following the visit, we take a leisurely walk across Tower Bridge to the South bank of the Thames towards Borough Market passing HMS Belfast War Museum, the Hays Galleria and numerous pubs, restaurants, stalls and shops. Borough is the hub of London’s World class food scene and an excellent place to sample gourmet food from Britain and across the world in over 100 shops, stalls and restaurants.

The afternoon is free for you to explore the surrounding area which includes the Tate Modern (free entry), the Shard where you can take a ride way up to floor 72 for amazing views of the city, The London Eye, Shakespeare’s Globe Theatre and the London Aquarium. The Imperial Way Museum (free entry) is only a 20-minute walk or a short taxi ride away and is also well worth a visit.



Highclere Castle

Day 6 – Wednesday, September 26:

Full day excursion to Highclere Castle, more popularly known as Downton Abbey. Today’s tour includes visits to the filming sites associated with Downton Abbey including Yew Tree Farm, Downton Village and Downton Church as well as Highclere Castle, the Grantham family home in the series.

Alternate activity: a possible Premiership football match or horseraces. (subject to schedule)

Day 7 - Thursday, September 27:

Today is a free day for everyone to do as you wish. Museum visits in London are must see for most visitors and most are free to enter. Obviously its impossible to see them all but the top ten are: British Museum, British Library, National Gallery, Natural History Museum, National Portrait Gallery, Tate Modern, Science Museum, Tate Britain, V & A and the Imperial War Museum. Others well worth visiting are The Bank of England Museum & the National Maritime Museum. All listed above are free to enter but a visit to the Churchill War Rooms is highly recommended though this has an entry fee of around 20 pounds. Other attractions include the London Eye, a climb up to the Big Ben belfry, walk through Hyde Park, tour of Kensington Palace etc. Your tour guides will have a comprehensive list of all attractions. Patsy has also volunteered to escort a group to the Coppa Club where you can enjoy a cup of tea or cappuccino in one of the iconic pods offering spectacular views of Tower Bridge & the Thames.

Day 8 - Friday, September 28:

This morning we make our way into the city where we take a two hour fully narrated boat cruise on the Thames. Bar & snacks on board and a choice of upper deck or inside seating with large windows. Following the cruise, we make our way to the East End of London where we meet our gastronomic guide for a mouth-watering 3-hour foodie tour of the area. We learn about the history of the East End and sample some of the food available in this cosmopolitan diverse culinary area from award winning restaurants to local food stalls.

Alternate activity: *Performance car drive at Silverstone Raceway. You'll choose between a Ferrari, Aston Martin or our single-seater racing car, then suit up and head out onto one of Silverstone's world-famous tracks. With a Silverstone Superchoice Voucher, tackling the home of F1 is a dream come true! *surcharge applies.*

Day 9 - Saturday, September 29:

Today is your last day in London so we have left it free for last minute sightseeing or souvenir shopping. Saturday is the only day of the week overseas tourists can take a tour of the Houses of Parliament, so anyone interested in this could you please contact Pauwels Travel ASAP, so we can arrange tickets as they sell out quickly.

Farewell dinner this evening.

Alternate activity: *Premiership League football match. (schedule to be advised) or Patsy will escort any interested participants to Notting Hill for a stroll around the market on Portobello Road. (Saturday is when all the antique stalls are in the market, with over 1000 dealers selling goods from BC to the 1960's. Extremely busy with dealers, collectors & the general public all hoping they will find that unsigned Da Vinci, rare book or precious stone among the stalls.*

Day 10 - Sunday, September 30:

Breakfast at the hotel followed by transfer to London, Heathrow airport for the return flight to Toronto.

**Tour cost from Toronto, based on double occupancy: \$3795.00 - Single room supplement: \$975.00
Land only: \$3030.00**

***Please note that the schedules for a number of the activities we have planned are not yet available. The order of the sightseeing may have to be adjusted as a result. The tour cost allows for the sightseeing shown in the program. Some of the alternate activities may involve a surcharge. Once we know your choices we will calculate the difference between the included sightseeing and chosen alternative. You will be notified of any difference before we finalize arrangements.*

Included in the tour price are:

- Return flight with Air Canada, including all airport taxes, security fees and fuel surcharges;
- Accommodation in a tourist class hotel in London, based on double occupancy – the single room supplement is \$975
- Breakfast daily and a total of 3 dinners;
- All transfers, sightseeing, and excursions as described in the itinerary;
- 7- day London travel pass which includes unlimited travel on the underground & London buses in zones 1 & 2
- Services of 2 tour concierges
- Gratuities to local guides and drivers

Not included are:

- All items of a personal nature;
- Wine, beer, mineral water and similar beverages with dinners;
- Travel insurance, available on request.

APPLICATION FORM

Please book _____ seat(s) on the "London in DepthTour, departing September 21 - 30, 2018.

Enclosed is my/our deposit of _____ (\$750.00 person, *plus* insurance premium if taken.)

Please indicate with an X if you intend to travel on Group flights _____ or Land only _____.

Deposit and insurance premium, if taken, are due with registration. You will be responsible for the balance due 45 days prior to departure.

**WE REQUIRE A COPY OF YOUR PASSPORT (INFORMATION PAGES ONLY) VALID 3 MONTHS AFTER
TOUR DATE TO BE SENT WITH YOUR APPLICATION FORM.**

Name as on Passport. Indicate the appropriate title before each name (Mr., Mrs., Miss, Dr., Ms.)

NAME(S): _____
If applicable, give your commonly used first name as you would like it to appear on your name tag: (e.g. "Liz" for "Mary Elizabeth") _____

ADDRESS: _____

Postal Code: _____ PHONE: _____ (Email) _____

If traveling alone, is a single room required: YES _____ NO _____.

If sharing, what is your bed preference: twin _____ double _____.

SPECIAL REQUESTS: (Dietary, special physical needs, frequent flyer number, etc.) Please list here so we can do our best to assist you. Please be advised that due to airline policies, individual seat selection cannot be guaranteed.

Insurance - Please call the office for premiums then record on application form and add amount to deposit.

I/we would like to purchase (please check and record your rate):

Name: _____ Date of Birth: _____

Name: _____ Date of Birth: _____

All-inclusive Package _____ Non-medical Package _____ Other _____

Decline Insurance _____ (Please sign here if you decline the insurance).

PAYMENT:

Cheque payable to Pauwels Travel Visa Mastercard American Express

Amount Paid: _____ Card Number: _____

Expiry: _____ Security Code: _____ Signature: _____

*I/we agree to the terms and conditions attached to the program, have indicated our insurance choice, indicated any Special requests and included payment".

Signature(s) _____ Date: _____

Please forward this completed form, copy of passport and payment to:
PAUWELS TRAVEL BUREAU LTD.

95 Dalhousie Street, Brantford, Ontario N3T 2J1

Tel: 519-753-2695 / 519-756-4900 Fax: 519-753-6376

Email: tours@pauwelstravel.com

Terms & Conditions

RESERVATIONS AND DEPOSITS:

Reservations should be made as early as possible to ensure the departure of your choice. A deposit of \$750.00 required at the time of registration. Your reservation is confirmed upon receipt of your deposit and registration form. No reservations will be accepted without a signed application form.

REFUND OF UNUSED ARRANGEMENTS:

Because the rates of Pauwels Travel Bureau Ltd. are based on group participation, no refund can be made for any tour accommodation or tour service or tour feature not taken. If cancellation occurs while the tour is in progress, no refund can be made for the tour portion not taken. We strongly suggest that to allow for any unexpected contingencies, you purchase the all-inclusive insurance.

CANCELLATION POLICY:

Refund of deposit is made if cancellation is received in writing by Pauwels Travel Bureau Ltd. more than 90 days prior of the departure date of the tour less a \$500.00 non-refundable administrative fee per person. For cancellation received in writing 90 days prior or less the following cancellation charges apply:

90 days to 61 days before departure: 25% of tour cost

60 to 31 days before departure: 50% of tour cost

Within 30 days prior to departure: 100% of tour cost

RESPONSIBILITY:

The acceptance of the initial service to be provided under the tour shall be considered an acceptance by the tour member of those conditions. We also reserve the right to decline, to accept or retain any person as a member of the tour.

We reserve the right without notice, to withdraw any part or all of the tour. Factors such as airline schedule changes, hotel overbookings, inclement weather, travel warnings by the Canadian Government etc. may necessitate changes in the itinerary. There may also be other circumstances in which changes become necessary or advisable.

By commencing the tour, I agree to the release and agreement as included below.

RELEASE & AGREEMENT:

By placing my deposit and commencing the tour I understand and agree to the following:

1. That all tours are delivered in conjunction with other service providers, including but not limited to travel agent and booking services, airlines, hotel and accommodation providers, transportation providers including but not limited to coach, train and ferry services, restaurant providers, and local guides. We shall not be held responsible for the failure by any person or company to render any transportation, lodging or other travel service to be provided on the tour. All hotel, transportation and other travel services are provided subject to all the terms and conditions under which they are offered to the public generally.
2. I know that tour programs include walking, and may include hiking and fitness programs that have potential hazardous activities associated with them. I should not participate prior to approval by my physician. I assume any and all other risks associated with these events included but not limited to falls, contact with other participants, the effects of the weather including high heat and/or humidity.

3. To release, indemnify and hold harmless Pauwels Travel Bureau and their affiliates (which term shall include parents, subsidiaries, officers, directors, shareholders, agents and employees of Pauwels Travel Bureau as well as Pauwels Travel themselves) (the "Released Parties") from, and agree not to sue the Released Parties for, any claims that I may have arising from, or in connection with, any personal injury, bodily injury, mental anguish, emotional distress, physical, property or other damage that I may suffer from any cause whatsoever related in any way to my participation in this tour. Without limiting the generality of the foregoing, I release, indemnify and hold harmless the Released Parties from, and agree not to sue them for any personal injury, bodily injury, mental anguish, emotional distress, physical, property or other damage that I may suffer from the Released Parties' negligence other than from intentional or reckless acts by such parties. I further agree to release, indemnify and hold harmless the Released Parties from any and all acts of God, war (whether declared or undeclared), terrorist activities, incidents of politically motivated violence, illness or quarantine, strikes or government restrictions or the acts or omissions of any other agents over which the Released Parties have no direct or indirect control, including, without limitation, airlines, railways, bus companies, hotels, shipping companies, guides and subcontracted agents or tour operators. This release also includes activities not offered that may be considered risky. I further release any Tour Directors, bus drivers or other individuals involved in my tour.
4. That the air carrier's liability for loss of or damage to baggage or property, or for death or injury to person, is limited by their tariffs, or the Warsaw Convention, or both.
5. That Pauwels Travel Bureau shall have no liability or responsibility for me when I am absent from activities, such as visits to friends or relatives or during stay-ahead/stay-behind option periods if the stay-ahead/stay-behind period does not include the services of a Tour Director.
6. To abide by directions of my Tour Director or other leadership personnel during my tour. Failure to do so may result in my termination from tour immediately. I understand that to disobey such rules or directions is to waive the right to any refund, and that I may be sent home at my own expense. The participant and family undertake full financial responsibility for any damage caused by the participant and agree to pay his/her return home on the first available flight, should his/her behavior be deemed detrimental to the welfare of the group.
7. To abide by all local laws when in Canada and abroad, including those concerning drugs and alcohol. (Minors must have parents' permission to use alcohol even if the local law would otherwise permit them to.) I understand that if I abuse or disobey such laws, even unintentionally, I waive my right to a refund, and Pauwels Travel may send me home at my own expense. I also understand that should local authorities be involved, I will be subject to the laws of the country I am visiting.
8. That if I become ill or incapacitated, Pauwels Travel and its employees, or a designated chaperone may take any action they deem necessary for my safety and well-being, including securing medical treatment (at my own expense) and transporting me home. Pauwels Travel retains the right, in its sole discretion, to contact the traveller's parent(s) and/or guardian or emergency contact with regard to health issues or any matters whatsoever that relates to the traveller's tour. These rights transcend any and all privacy regulations that may apply. In the event of a medical emergency, Pauwels Travel will attempt to cause appropriate treatment to be administered, and the traveller authorizes Pauwels Travel to do so. Pauwels Travel, however, makes no warranty that it will be able to cause effective (or any) emergency treatment to be administered.
9. That Pauwels Travel may use any film likenesses taken of me and any of my comments while on a tour for future publication and also use my contact information for future Pauwels Travel communications.

A WORD ABOUT GROUP AIR:

Please note that when booking one of our air inclusive tours, Pauwels Travel has negotiated reduced rates with the airline that we are able to confirm and lock in up to 359 days before travel. While it is wonderful to share the savings and flexibility this provides with you our valued guests, the privilege does come with some restrictions. In some cases it may not be possible to collect frequent flyer miles, in some cases you may not be able to check in online 24 hours before travel or you may need to try checking in with your ticket number rather than your booking reference and, in **almost ALL cases we are not able to offer advanced seat selection.**

It is the airline that makes the live reservation and has control over the booking so it is their policy not ours that prevents us from assigning you specific seats. I assure you if a request is made it is followed up on by our staff when they submit the names to the airline 30- 60 days prior to departure. Calling us several days before you leave will not change this fact nor will getting upset with our staff.

If the ideal seat is an absolute must for you we suggest you book our tour land only and make your own air arrangements so you can better control the individual booking. Pauwels would be happy to assist you with that reservation at absolutely no additional charge. We will offer you the best fare we can find but note this can only be done once a tour is a guaranteed departure and the rules and booking conditions of the applicable airfare will apply.

We thank you in advance for your kind understanding of the above.